

Person Specification

Volunteer Counsellor- CRI Angel

These are skills , qualifications and experience identified as essential in meeting the standards of performance and contribution expected in this post.

Please consider carefully whether you can demonstrate, and provide evidence, to match this specification in both your applications and any further interviews.

In undertaking this role, the volunteer will be expected to act at all times in a way that is consistent with and actively supports CRI's values and operating principles.

Education, Training and qualifications:

1. To be in the second or third year of Counselling diploma or Advanced diploma.
2. Training to be recognised by a professional body.
3. Good written and oral communication skills.

Knowledge, Skills and experiences:

1. Demonstrate experience of minimum 20 hours face to face counselling.
2. Ability to work as part of a team.
3. Ability to maintain professional boundaries, whilst responding to complex ethical dilemmas.
4. Understanding of and commitment to anti discriminatory practice.
5. Ability to engage effectively with individuals from diverse cultural, social, gender, age, religious and sexual orientation.
6. Understanding of the issues faced by individuals with substance misuse problems.
7. Ability to be flexible and adaptable.
8. Ability to work within alcohol treatment services.
9. Ability to integrate theory and practice.
10. Awareness of information sources and how and where to access them.
11. Ability to maintain accurate and up to date records of all work undertaken.
12. Sound knowledge of the addiction field and issues surrounding substance misuse.